



Indigenous
Services Canada

STRATEGIC PLAN 2020 TO 2025

OUR VISION

Being a trusted partner that respects Indigenous perspectives and supports First Nations, Inuit and Métis in controlling the delivery of high-quality services for healthy, prosperous and thriving communities.

HOW WE WORK

- ① We respect the **diversity of Indigenous cultures** and see their influence in the way we work
- ② We recognize that good and honest **partnerships** are at the core of how we do things

OUR MANDATE

ISC works with First Nations, Inuit and Métis to improve access to high quality services, improve well-being in Indigenous communities across Canada, and support Indigenous peoples in assuming control of the delivery of services at the pace and in the ways they choose.

HOW WE GET THERE

- ① Transfer control of services to Indigenous partners
- ② Champion a culturally appropriate and high quality service approach
- ③ Transform our practices
- ④ Nurture an engaged, respectful and healthy workforce

Learn more:

canada.ca/indigenous-services-strategic-plan



Indigenous Services
Canada

Services aux
Autochtones Canada

Canada 