



Indigenous  
Services Canada

# STRATEGIC PLAN 2020 TO 2025

## OUR VISION

Being a trusted partner that respects Indigenous perspectives and supports First Nations, Inuit and Métis in controlling the delivery of high-quality services for healthy, prosperous and thriving communities.

## HOW WE WORK

- ① We respect the **diversity of Indigenous cultures** and see their influence in the way we work
- ② We recognize that good and honest **partnerships** are at the core of how we do things

## OUR MANDATE

ISC works with First Nations, Inuit and Métis to improve access to high quality services, improve well-being in Indigenous communities across Canada, and support Indigenous peoples in assuming control of the delivery of services at the pace and in the ways they choose.

## HOW WE GET THERE

- ① Transfer control of services to Indigenous partners
- ② Champion a culturally appropriate and high quality service approach
- ③ Transform our practices
- ④ Nurture an engaged, respectful and healthy workforce

Learn more:

[canada.ca/indigenous-services-strategic-plan](https://canada.ca/indigenous-services-strategic-plan)



Indigenous Services  
Canada

Services aux  
Autochtones Canada

Canada